

MEETING DATE: 6/21/2022

DEPARTMENT: Finance

AGENDA ITEM: Resolution 1079, A Resolution Approving A Water Leak Adjustment Request

REQUESTED BOARD ACTION:

Motion to approve Resolution 1079, approving a water and wastewater leak adjustment request.

SUMMARY:

The City has received notice from Alan Nelson, a residential utility billing customer, of a repaired water leak and her request for a water leak adjustment. All requirements set forth in Ordinance 2989-18 have been met.

On or about April 25, 2022, the Utilities Division obtained electronic reads of water usage for the month of April. Those reads were uploaded to the billing system later and same day which provides warnings for customers with no, little, or high usage.

Following the month of the April billing cycle, Alan Nelson had started the cycle with a read of 685 and finished the April cycle with a read 773, which resulted in consumption of **8,800** gallons. This amount was more than twice the established monthly average. As required by Ordinance 2989-18, Alan Nelson has provided proof of repair/maintenance of the toilet leak which caused the high usage during the April billing cycle.

Following the month of the May billing cycle, Alan Nelson had started the cycle with a read of 773 and finished the May cycle with a read 870, which resulted in consumption of **9,700** gallons. This amount was more than twice the established monthly average. As required by Ordinance 2989-18, Alan Nelson has provided proof of repair/maintenance of the toilet leak which caused the high usage during the May billing cycle.

If approved, the leak adjustment would issue a credit of \$40.08 to Alan Nelson's utility account.

PREVIOUS ACTION:

The Board has approved previous leak adjustments in this fiscal year when conditions have been met.

POLICY OBJECTIVE:

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FINANCIAL CONSIDERATIONS:

Reduce utility revenues by \$40.08

ATTACHMENTS:

 \Box Ordinance

 \boxtimes Resolution

□ Staff Report

☑ Other: Repair Documentation

 \Box Contract

□ Plans

 \Box Minutes

RESOLUTION 1079

A RESOLUTION APPROVING A WATER AND WASTEWATER LEAK ADJUSTMENT REQUEST.

WHEREAS, the City approved Ordinance No. 2989-18 amending Section 705.110 of the Code of Ordinances on February 6, 2018; and,

WHEREAS, Alan Nelson, a residential utility billing customer with account 10-000031-02, has notified the City of a water leak and is requesting a leak adjustment; and,

WHEREAS, the conditions set forth in Section 705.110 of the Code of Ordinances as amended have been met; and,

WHEREAS, the adjustment calculation set forth in 705.110 of the Code of Ordinances as amended has been determined to be \$40.08;

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF ALDERMEN OF THE CITY OF SMITHVILLE, MISSOURI, AS FOLLOWS:

A water and wastewater leak adjustment in the amount of \$40.08 shall be credited to account 15-001016-02 of residential utility billing customer Alan Nelson.

PASSED AND ADOPTED by the Board of Aldermen and **APPROVED** by the Mayor of the City of Smithville, Missouri, the 21st day of June, 2022.

Damien Boley, Mayor

ATTEST:

Linda Drummond, City Clerk



Water and Wastewater Leak Adjustment Request

Utility Customer Name:	Alan Nelson	

Utility Service Address: 602 Rock Bridge Ct

Utility Account Number: 15-001016-02

The residential utility billing customer referenced above has notified City staff of a water leak and is requesting a leak adjustment. City staff has verified the water consumption of the month(s) in question is more than two (2) times the monthly average for this property, no other leak adjustment has occurred in the previous thirty-six (36) month period, covers a single event and repair receipts have been provided.

In accordance with the Leak Adjustment Ordinance No. 705.110, the Board of Alderman may consider a leak adjustment calculated to be \$40.08 at the Board of Alderman meeting on 6/21/22.

I, Alan Nelson, agree to attend the Board of Alderman meeting referenced above, and understand that my failure to be present is cause for the Board of Alderman to deny my request.

Upon resolution by the Board of Alderman, I, Alan Nelson, shall make payment in full or make formal payment arrangements with City staff no later than ten days (10) following the Board of Alderman consideration. I understand that failure to do so will result in imposition of late fees and/or disconnection of service.

Action

Custømer's Signature

6-13-22



Water and Wastewater Leak Adjustment Calculation

Utility Customer Name:	Alan Nelson
Utility Service Address:	602 Rock Bridge Ct
Utility Account Number:	15-001016-02

Breaking down key figures in Ordinance 2989-18(C), Adjustment Calculations

1. The adjusted bill(s) shall charge the City's normal water rate on all water volume used up to two (2) times the average monthly water use for this property.

City's normal water rate (per 1,000 gallons):	\$8.	33
Average monthly water usage for this property:	1,633	Gallons

2. Adjusted bill(s) shall also charge the City's wholesale water rate on all water volume used greater than two (2) times the average monthly water use for this property.

City's wholesale water rate (per 1,000 gallons): \$4.98

3. If the leak is inside the home, the wastewater bill(s) shall not be adjusted because the water volume used will have drained into the sanitary system of the home.

If the leak is outside the home, the wastewater bill(s) will be adjusted to reflect the average monthly wastewater usage for this property.

City's normal wastewater rate (per 1,000 gallons): \$6 Average monthly wastewater usage for this property: 1,633 Was the leak inside or outside the home: ins Was the wastewater billed winter average or actual usage: winter a

\$6.68		
1,633 Gallons		
inside		
winter average		

Calculating the adjustment amount using Ordinance 705.110(C), Adjustment Calculations

MONTH 1		
Original Water Bill Amount		
8,800 gallons @ 8.33 per 1,000 gallons =	73.30	
Adjusted Water Bill Amount		
3,266 gallons @ 8.33 per 1,000 gallons =	27.21	
+ 5,534 gallons @ 4.98 per 1,000 gallons =	27.56	
	54.77	
Water Discount =	18.53	
Original Wastewater Bill Amount		
1,633 gallons @ 6.68 per 1,000 gallons =	10.91	
Adjusted Wastewater Bill Amount		
1,633 gallons @ 6.68 per 1,000 gallons =	10.91	
Wastewater Discount =	0.00	

MONTH 2 (if applicable)		
Original Water Bill Amount		
9,700 gallons @ 8.33 per 1,000 gallons =	80.80	
Adjusted Water Bill Amount		
3,266 gallons @ 8.33 per 1,000 gallons = 27.21		
+ 6,434 gallons @ 4.98 per 1,000 gallons = 32.		
	59.25	
Water Discount =	21.55	
Original Wastewater Bill Amount		
1,633 gallons @ 6.68 per 1,000 gallons =	10.91	
Adjusted Wastewater Bill Amount		
1,633 gallons @ 6.68 per 1,000 gallons =	10.91	
Wastewater Discount =	0.00	
Total Discount =	40.08	

Al Nelson

602 Rockbridge Ct Smithville, Mo 64089

(816) 616-4812

Accent Improvements LLC

17625 hwy B Edgerton, Mo 64444	Payment Terms	Due upon receipt
Lugerton, No 04444	Invoice #	000318
Phone: (816) 521-8609	Date	05/15/2022

Description	Total
Toilet leak repair	\$40.00
Replace water valve	

Subtotal	\$40.00
Total	\$40.00

Payments Summary

05/15/2022 - Check	\$40.00
Paid Total	\$40.00
Remaining Amount	\$0.00

Al Nelson